Mutual Health

If you are already contracted with Pivot Health, please refer to **Transfer Instructions for Mutual Direct**.

Mutual Direct States:

AL, AK, AZ, AR, CA, CO, CT, DE, FL, GA, HI, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MS, MO, MT, NE, NV, NH, NJ, NM, NY, NC, ND, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VT, WV, WI, WY

Carrier Portal

Navigate through Mutual Direct Back Office Portal:
https://1enrollment.com/manage/index.cfm

Step 1: Fill Out this Form

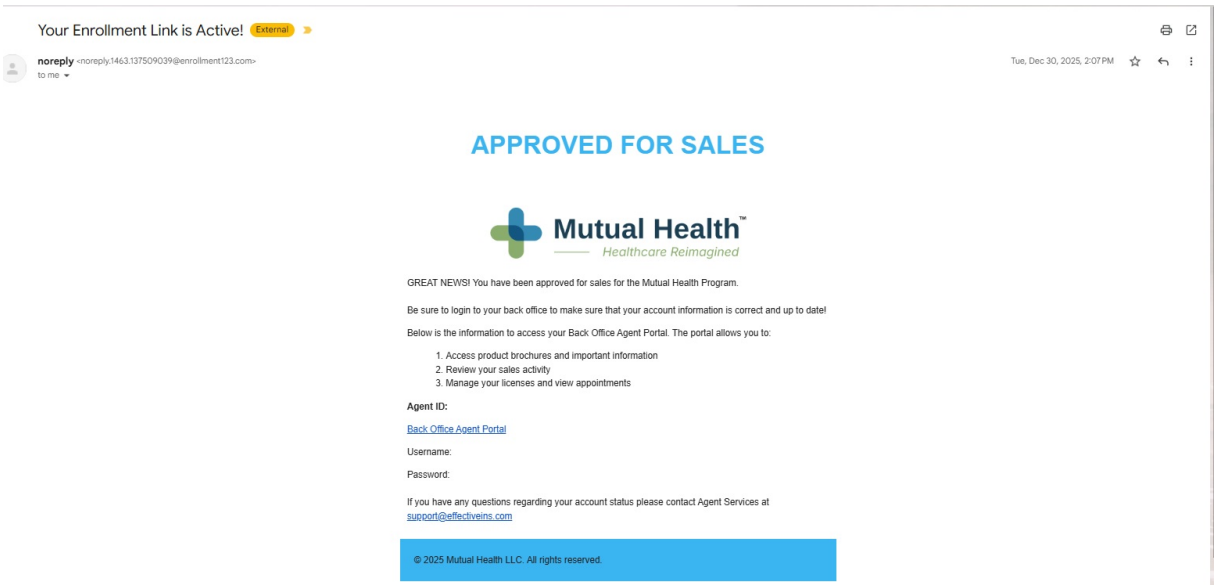
Form: https://www.1enrollment.com/agents/signup.cfm?id=943156
Password: claim

Please have your updated E&O document ready for upload.

Step 2: Welcome Letter

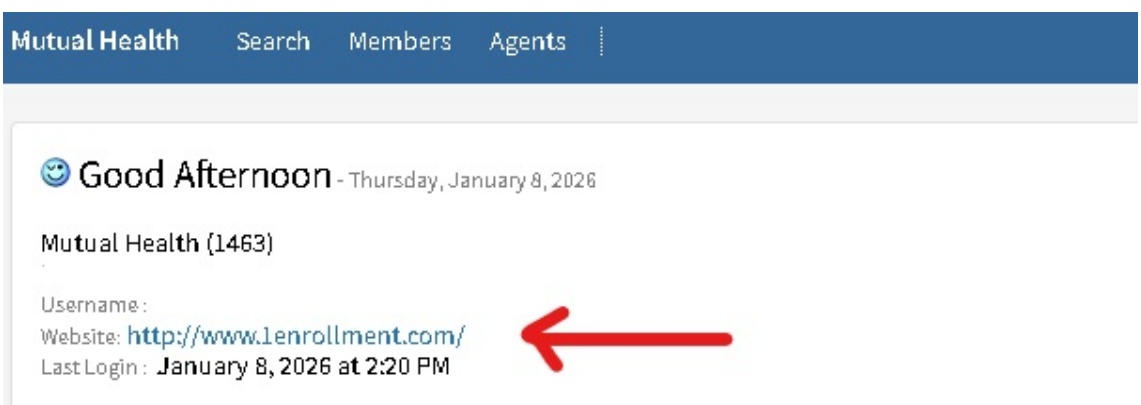
Once the request has been processed, you will receive an email with the following information:

> Subject: **Your Enrollment Link is Active!**
> From: noreply@discovermutualhealth.com



In this email, you will get access to your Back Office Portal and find your sales website inside:

> **Back Office Portal:** https://1enrollment.com/manage/index.cfm



Please keep an eye on your email; you will receive an addendum with your commission level. It will need to be signed and returned.

Transfer Instructions for Mutual Direct

- Please let us know if you have been appointed for at least 6 months with no submitted business and no outstanding debt.
- If you have submitted business in the last 6 months or have an outstanding debt, you will need to provide a release letter from your current GA containing your Name, NPN & the GA's information.

Carrier Support Contact Details

support@effectiveins.com
920-631-1626

Benavest Contact Details

office@benavest.com
(800) 893-7201 x 1610
(954) 947-8694

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