BCBS NC ACA Contracting Directions

IMPORTANT!

- **NEW CONTRACTS ARE NOT ALLOWED AT THIS TIME**
- If you are already contracted with BCBS of NC, please refer to **TRANSFER INSTRUCTIONS FOR BCBS OF NC**.

BCBS of NC Contracting for New Agent

Step 1: Fill in the Registration Form

Registration Form Link: https://forms.gle/oCvwgfYSzfjjPTtw7

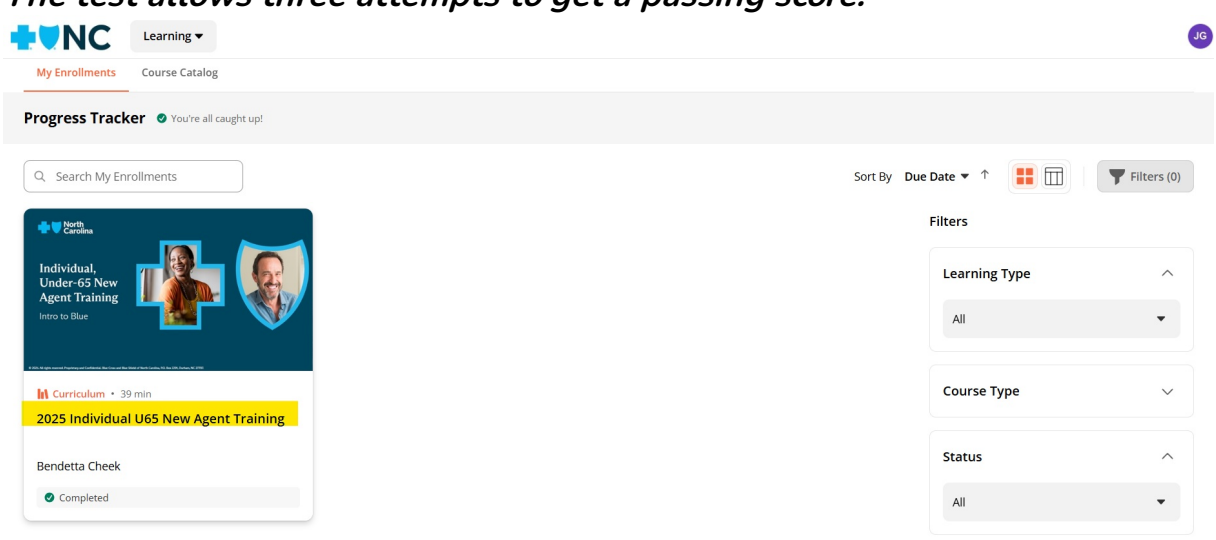
Step 2: U65 Training and Certification

Once Benavest processes your request, you will receive your training login credentials by email.

> Subject: **Your BrainShark Username and Password**
> From: ***noreply@bigtincan.com***

Once logged in, update the password.
Start the agent training: ***"2025 Individual U65 New Agent Training"***

The test allows three attempts to get a passing score.



Step 3: Send Benavest Your Certificate

You **MUST** send office@benavest.com the training certificate after completing the training and exam.

Step 4: Broker Portal Account

Once you complete the training, your broker portal login information will be sent to you within the next few days, this will include your username and a temporary password.

You will be asked to change this temporary password before you can access My Producer Services.

> Subject: **Welcome to My Producer Services**
> From: ***Producer.Help@bcbsnc.com***

IMPORTANT NOTE:

- The Individual Under 65 appointment also includes the ability to sell ***individual ancillary vision and dental products.***
- **Brokers can quote these plans directly through their Blue Cross NC broker portal.** *These plans are not available to quote on the Marketplace and can only be accessed via the broker portal.*
- ***Brokers must have enrolled at least 30 members within the year to maintain their appointment.***

Transfer Instructions for BCBS of NC

Step 1: Current Upline Termination Request

If you are currently appointed with another agency, your existing agency must terminate your appointment before Benavest can reappoint you.

Your current upline agency needs to complete and submit a termination form to the carrier.

Your current book of business will remain with your current agency and will not transfer to Benavest.

Step 2: Follow the BCBS of NC Contracting for New Agent Step above

Once your termination is processed, you can submit a new agent appointment request by following the **BCBS of NC Contracting for New Agent** directions above.

IMPORTANT NOTE:

Transfers and new contracts are closed on October 31st through the OEP, as renewal information will have already been sent to members by that time.

Carrier Portal

BCBS of NC portal Link: https://www.bcbsnc.com/producers/public/index.htm

BCBS of NC Support Contact Details

✉ producer.help@bcbsnc.com
📞 888-868-5598

Benavest Contact Details

✉ office@benavest.com
📞 (800) 893-7201 x 1610
📞 💬 (954) 947-8694

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