Allstate/NatGen (STM)

IMPORTANT!

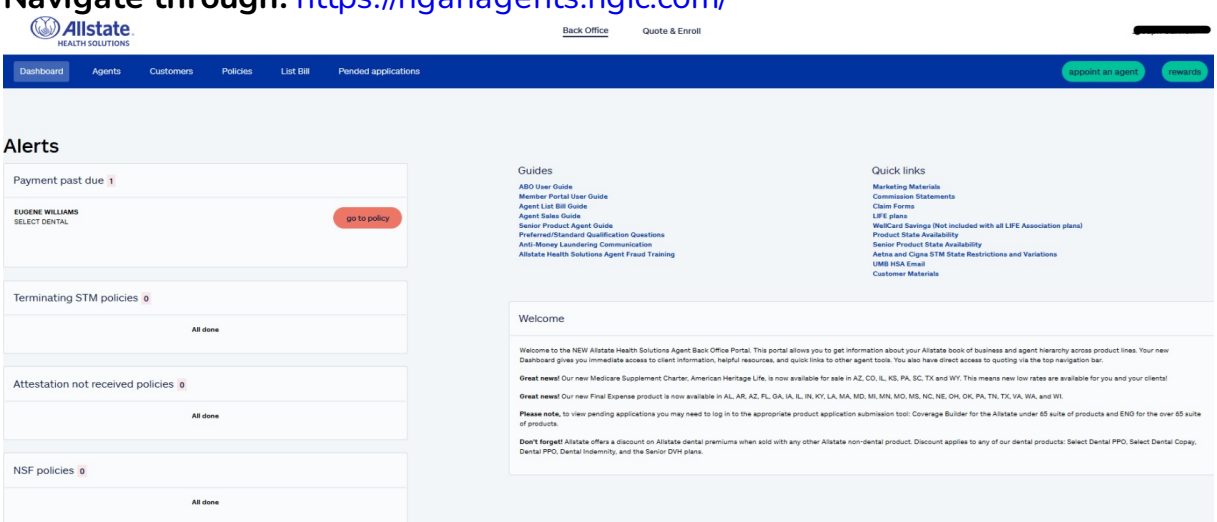
If you are already contracted with Allstate Health Solutions National General (STM), please refer to **Transfer Instructions for Allstate NatGen (STM)**.

Available in the following states:

AL, AK, AZ, AR, CO, CT, DE, FL, GA, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MS, MO, MT, NE, NV, NJ, NM, NY, NC, ND, OH, OK, PA, RI, SC, SD, TN, TX, UT, VA, WV, WI, WY

Carrier Portal

Navigate through: https://ngahagents.ngic.com/



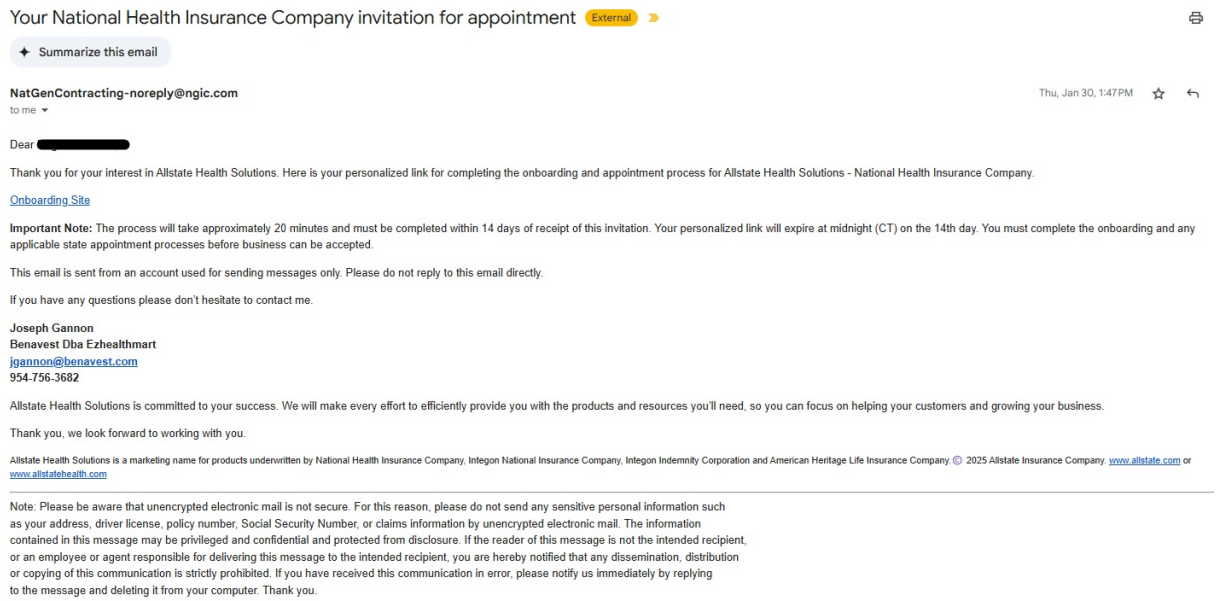
ALLSTATE/NATGEN (STM) CONTRACTING FOR NEW AGENT

Step 1: Personalized Contracting Invite

You will soon receive an invitation with a personalized contracting link to your registered email.

From: NatGenContracting-noreply@ngic.com
Subject: Your National Health Insurance Company Invitation for the appointment

SAMPLE EMAIL



Your National Health Insurance Company invitation for appointment External

Summarize this email

NatGenContracting-noreply@ngic.com Thu, Jan 30, 1:47 PM
to me

Dear [redacted]

Thank you for your interest in Allstate Health Solutions. Here is your personalized link for completing the onboarding and appointment process for Allstate Health Solutions - National Health Insurance Company.

Onboarding Site

Important Note: The process will take approximately 20 minutes and must be completed within 14 days of receipt of this invitation. Your personalized link will expire at midnight (CT) on the 14th day. You must complete the onboarding and any applicable state appointment processes before business can be accepted.

This email is sent from an account used for sending messages only. Please do not reply to this email directly.

If you have any questions please don't hesitate to contact me.

Joseph Gannon
Benavest Dba Ezhealthmart
jgannon@benavest.com
954-756-3682

Allstate Health Solutions is committed to your success. We will make every effort to efficiently provide you with the products and resources you'll need, so you can focus on helping your customers and growing your business.

Thank you, we look forward to working with you.

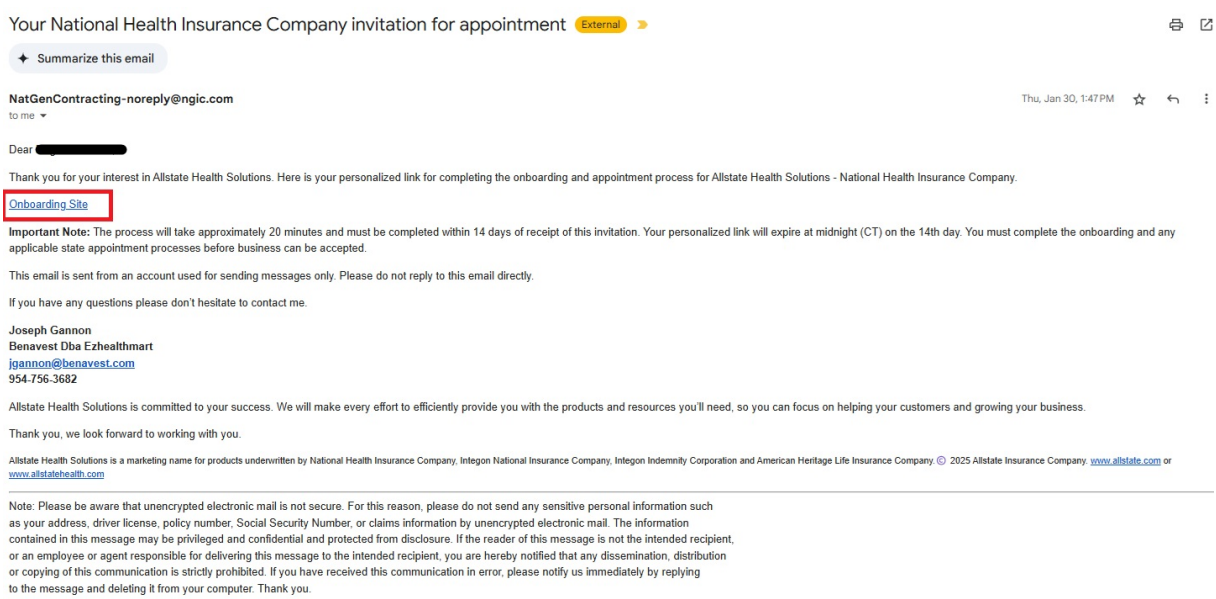
Allstate Health Solutions is a marketing name for products underwritten by National Health Insurance Company, Integon National Insurance Company, Integon Indemnity Corporation and American Heritage Life Insurance Company. © 2025 Allstate Insurance Company. www.allstate.com or www.allstatehealth.com

Note: Please be aware that unencrypted electronic mail is not secure. For this reason, please do not send any sensitive personal information such as your address, driver license, policy number, Social Security Number, or claims information by unencrypted electronic mail. The information contained in this message may be privileged and confidential and protected from disclosure. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by replying to the message and deleting it from your computer. Thank you.

Step 2: Onboarding Invite

The carrier's email includes the Onboarding Site Link.

Click **"Onboarding Site"**



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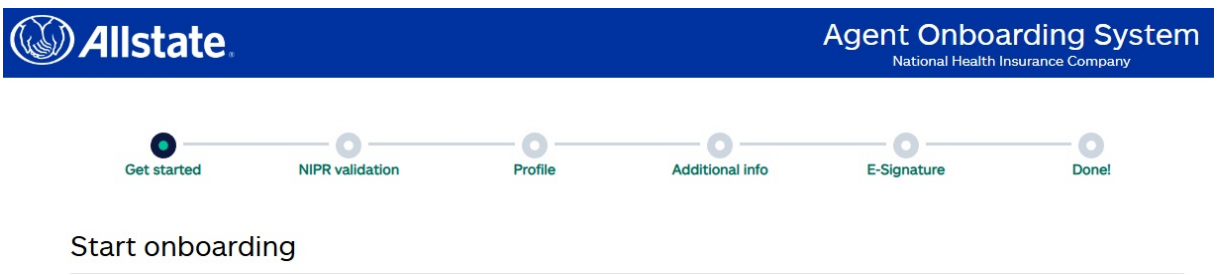
Step 3: Agent Onboarding System

After clicking the Onboarding Site, a new window will open, prompting you to complete registration.

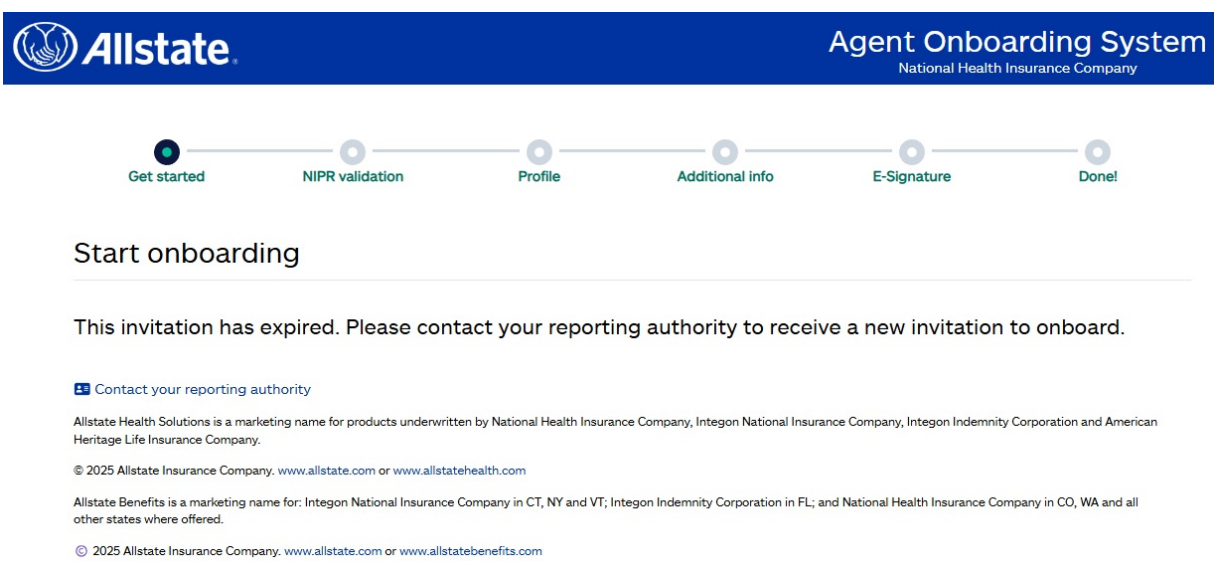
Please complete the form accurately.

- Get started
- NIPR validation
- Profile
- Additional Info
- E-Signature
- Done



Step 4: Invitation Has Expired

If you receive the error, as shown in the image below. It means the onboarding invite has expired. *Please send a screenshot of the error to Benavest Contracting Admin at office@benavest.com.*
A new onboarding link will be requested on your behalf.



Step 5: Welcome Letter

The turnaround time is 7 to 15 business days from the date of application submission.

REMINDER
Allstate Health Solutions National General (STM) will send you a welcome email once you are appointed. Please forward these emails to office@benavest.com.

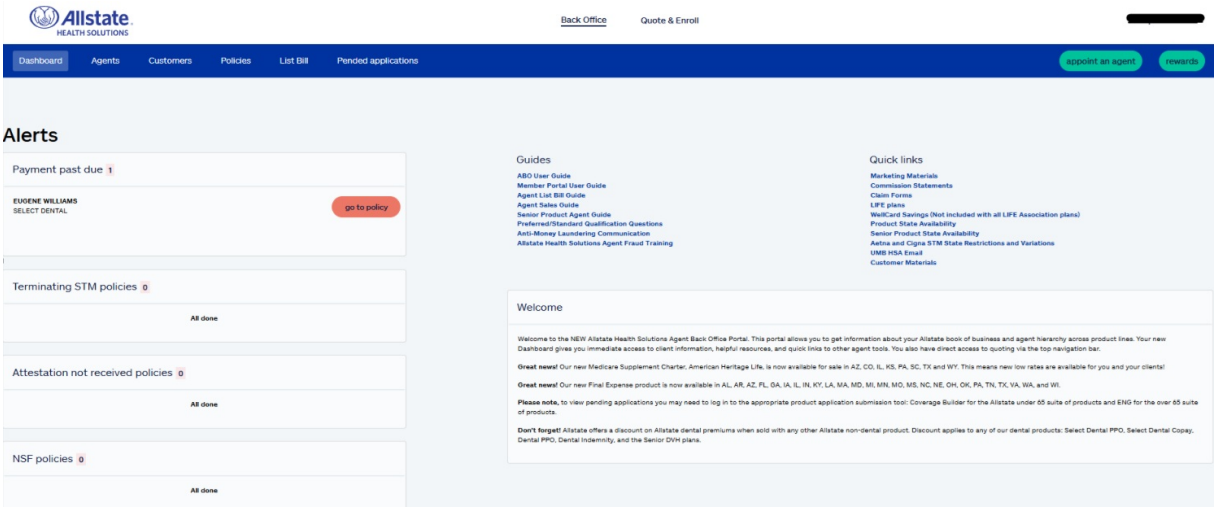
You will receive the following email confirmation, which includes your **AGENT NUMBER**.

> From: NatGenAHAgentServ@ngic.com
> Subject: National General Accident & Health - *WRITING NUMBER AGENT NAME*
>
> **National General Accident & Health -**
> 2 messages
>
> **NatGenAHAgentServ@ngic.com** <NatGenAHAgentServ@ngic.com>
> To:
> Cc: OFFICE@benavest.com
>
> Allstate HEALTH SOLUTIONS
>
> **Congratulations on your new agent appointment**
>
> Welcome to Allstate Health Solutions. We are committed to providing you with a growing portfolio of insurance products to help meet the needs of your clients, tools that make doing business with us easy, and the resources you need to help you grow your business.
>
> You are contracted to sell Allstate Health Solutions products underwritten by: NATIONAL HEALTH INSURANCE COMPANY, INTEGON INDEMNITY CORPORATION, INTEGON NATIONAL INSURANCE COMPANY AND AMERICAN HERITAGE LIFE INSURANCE COMPANY.
>
> **Next steps**
>
> Register to access the Agent Back Office (ABO), where you can manage your Allstate Health Solutions book of business.
>
> Note: If you already have access to the Agent Back Office, you can use your current username and password.
>
> If you need to register go to: Registration Site
>
> - Create a new username and password.
>
> Once you've registered, ABO gives you access to:
>
> - A listing of all your customers, including contact information and plan details.
> - View and run reports for your Allstate Health Solutions book of business.
>
> **Selling Short Term Medical, Limited Medical, and Supplemental products**
>
> Quoting on Allstate Health Solutions Coverage Builder for selling Short Term Medical, Limited Medical, and Supplemental

HELPFUL RESOURCES

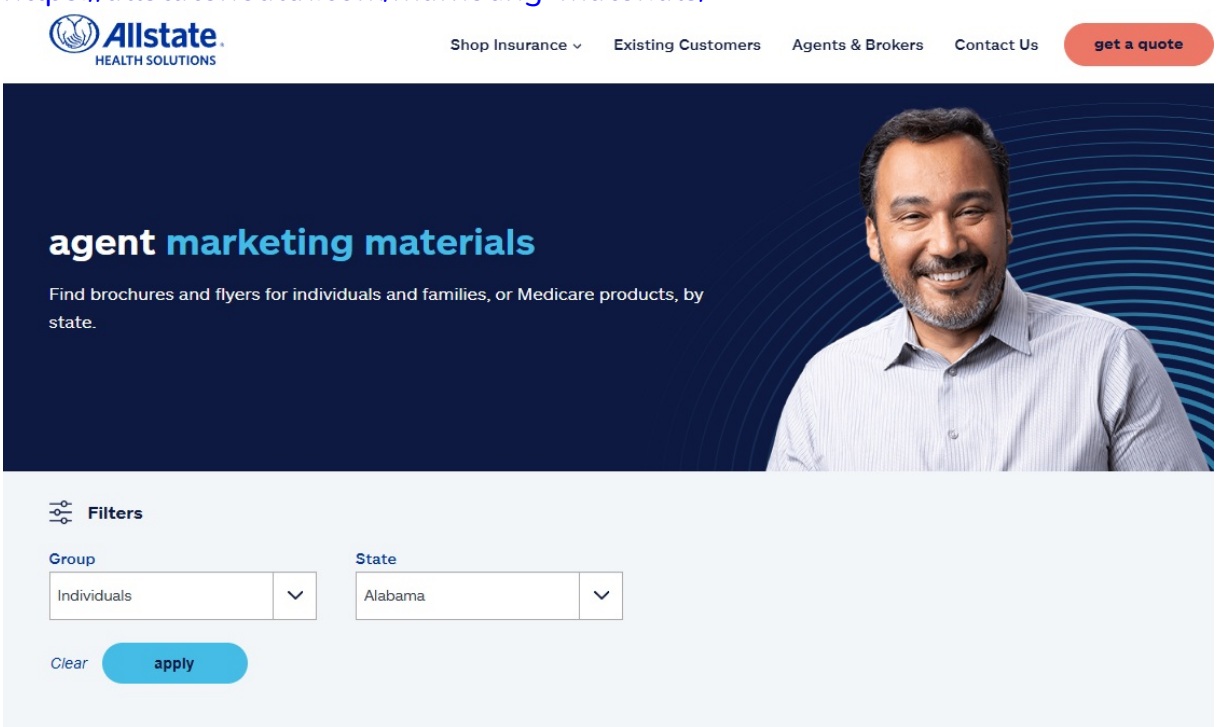
Agent Back Office

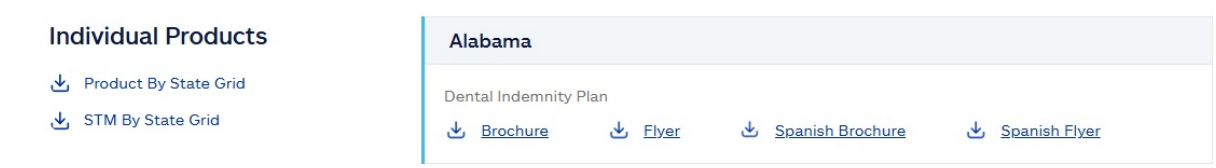
You can book your book of business and quote.
https://ngahagents.ngic.com/#/



Nat Gen Marketing Page

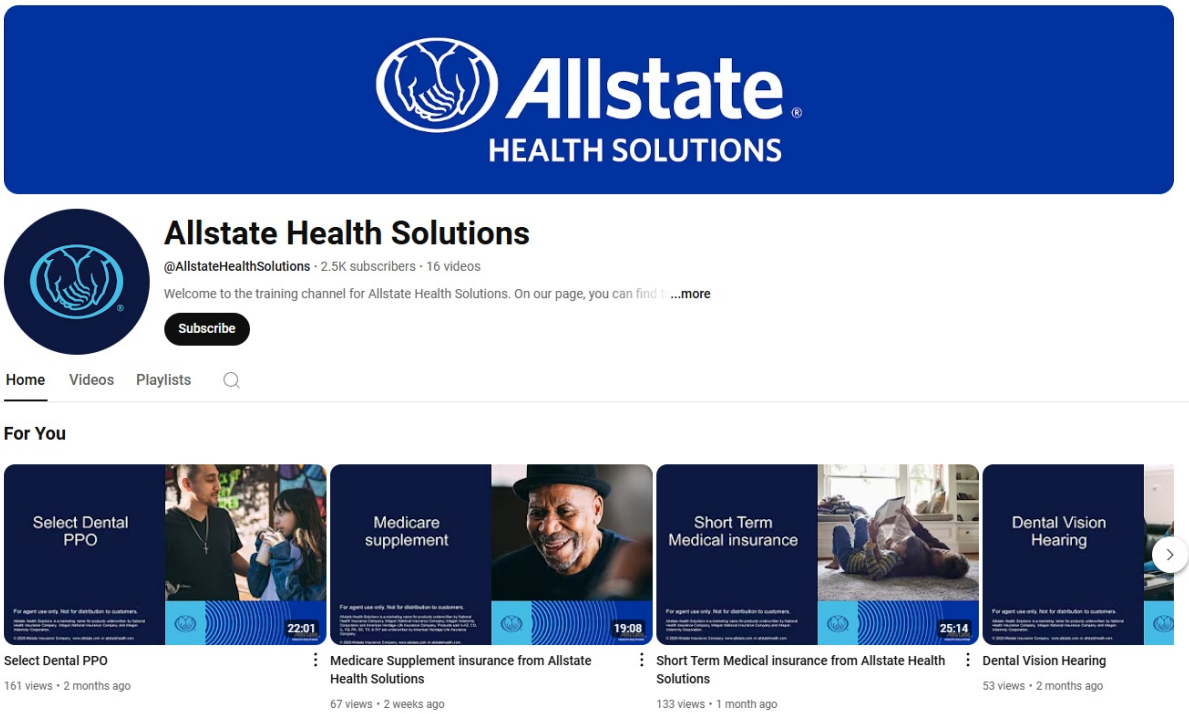
Marketing page for brochures and flyers, you can personalize.
https://allstatehealth.com/marketing-materials/





NatGen Training Videos

https://www.youtube.com/channel/UC-wRVsdDg4xL2o0SgLwQZcQ



Transfer Instructions for Allstate NatGen (STM)

When completing the contracting process, if you are prompted to confirm an active arrangement, it means you are already appointed.

If you have not produced for 90 days, email National General Broker Support. Include your full name and NPN number in the email.

You may copy the sample email below and send the request to.

Email: NatGenAHagentserv@ngic.com
cc: office@benavest.com
Email Subject: NatGen - Please assign Benavest as my General Agency

I would like to transfer my current Allstate NatGen (STM) appointment to Benavest.

- Agent Name:
- Agent NPN:
- Benavest NPN: 17635734

If you have written business, please request a release letter from your upline and forward it to us.

I do not know who my current GA is

Due to the privacy policy, the carrier will not give us this information.
You must contact Allstate NatGen (STM) to know who is your current GA.

Carrier Support Contact Details

✉ natgenahagentserv@ngic.com
📞 888-966-2345

Benavest Contact Details

✉ office@benavest.com
📞 (800) 893-7201 x 1610
📞💬 (954) 947-8694

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