



oscar

**ACA Post Enrollment
Guide!**



BENAVEST
Health | Life | Retirement

When Will My Policy Arrive?

- Policy numbers will be issued within 3-5 days of enrollment.
- You must wait until a policy number is issued to set up automatic payments.
- You can still submit your binder payment at the time of enrollment.

Pay Your Premium

- Policies are not effective until your first premiums are paid. We recommend that your premium gets paid as soon as possible. As soon as you pay your first month's premium, your member ID card will be sent to you.

You can pay your premium in the following ways:

- With the help of your Agent
- Directly with Oscar
- Healthcare.gov

Oscar Payment Options

Set Up Autopay

- **PAY ONLINE AT HIOSCAR.COM OR THROUGH THE OSCAR MOBILE APP.**

This is the easiest, fastest, and most secure way. Set up autopay via ACH with a checking account, or make a one-time payment with a debit card. Oscar does not accept credit card payments.

- **PAY OVER THE PHONE**

Oscar can take your checking or savings account information over the phone for one-time payments, or to set up auto-pay. You can also call their Concierge team directly at: 1 (855) 672-2755

- **SEND A CHECK OR MONEY ORDER**

You can pay via check or money order. Include both a bill stub and a signed check, or a signed check with your OSC# ID on the memo line. Mail payments to the address indicated on your bill.

Doctor On Call

Telehealth By Oscar

1. Request a call from the Oscar app or site 24/7. You can even attach a picture of your symptoms.
2. Talk to a doctor. They'll ask about your symptoms and health history.
3. Get a diagnosis and plan for getting better. Need a prescription? They'll send it to your pharmacy.

Visit <https://www.hioscar.com/faq/telemedicine> for more information

View Your Plan On Healthcare.gov

1. Login or create an account on [healthcare.gov](https://www.healthcare.gov)
2. Click on your name in the top right and select "My Applications and Coverage"
3. Click on "My Plans and Programs" to see the plan you are enrolled in

Having Issues Or Need To Make A Change To Your Application?

CALL YOUR AGENT FIRST!

If necessary, get help from the marketplace: **1-800-318-2596**

*When calling the marketplace, be sure to Authorize your agent on your account for faster service

Get Your Questions Answered

Oscar Concierge: 1 (855) 672-2788

FAQs Link: <https://www.hioscar.com/faq>